



Warranty & Insurance

12 months ago I joined the Dave Benson team to head up the Warranty and Insurance department. I am very passionate about customer service and trying to always achieve the best and fairest outcome for my customers.

My History

After 10 years of running my own SA Service based company and managing in excess of 60 staff I decided to make a change and enter the caravan industry. Having grown up in a family that holidayed in their Viscount Caravan at any opportunity possible and teaming this with my genuine interest in the caravan industry it was an easy choice to make.

I started at a local company which made their own custom caravans all the way from the chassis to completion. This gave me extensive knowledge on how caravans are built and what is required to repair them. With this knowledge I decided to educate myself on specialising in insurance repairs. Early on in my career I worked for one of SA largest insurance companies. It is with my Service experience, Insurance history and Caravan knowledge that I am confident I can offer you the very best service possible.

I am at Dave Benson Caravans Monday to Friday to answer any of your Insurance or Warranty questions. Please feel free to contact me with your questions. No job is too big or too small for us.

Regards

Joanne Excell